

# DOWNLOAD YOUR CERTIFICATE WITH 'MIJNGEZONDHEID'

- Go to [www.mijngezondheid.be](http://www.mijngezondheid.be)
- Click on 'Testresultaat en Certificaat via CTPC-code' at the top left of the page.
- Enter the '**CTPC-code**'. This is the COVID-19 Test Prescription Code, which consists of 16 digits/letters. You will receive it on the mobile number that you gave at the pharmacist. If you provided an email address, you will also receive the code via email. Please note that you will only receive the CTPC code via email and not your certificate.
- Enter the last 4 digits of your mobile number in the field below the code field.



# DOWNLOAD YOUR CERTIFICATE WITH COVIDSAFE

- Install the CovidSafe BE application with the App Store or Google Play.
- Go to the tab '**Tests**', click on '**Get certificate via CTPC**'.
- You will see the text: '**CTPC code - Retrieving certificates with a CTPC code is only possible for people who do not have a national register number or a BIS number. Do you have a national register number or BIS number?**'
- Click on '**No**'.
- Enter the CTPC-code and the last 4 digits of your mobile number.

## A PROBLEM ?

Please call the COVID Certificates Helpline at

078 78 78 50 (Flanders)  
or 071 31 34 93 (Wallonia)  
or 02 214 19 19 (Brussels)  
or 0800 23 0 32 (German-speaking Community)

# COVID-19-RELATED SYMPTOMS?

# A COVID-19 RAPID TEST AT YOUR PHARMACY?

HERE'S WHAT YOU SHOULD KNOW!



## WHO CAN BE TESTED?

People (over 6) with max. 5 days COVID-19-related symptoms:

- A sudden onset of at least one of the following main symptoms, with no other obvious cause: cough, shortness of breath, chest pain, sudden loss of smell or taste.
- OR at least 2\* of the following symptoms, with no other obvious cause: fever, muscle pains, fatigue, runny nose, sore throat, headache, loss of appetite, watery diarrhea\*\*, sudden confusion or fall\*\*.
- OR exacerbation of chronic respiratory symptoms (COPD, asthma, chronic cough, etc.) with no other obvious cause.

Please see a doctor if you have symptoms for more than 5 days. If you still feel unwell after a negative COVID-19 test, please see a doctor too! If you are pregnant, have an increased risk of severe COVID-19 disease, or any health problem, please see a doctor regardless of the test result.

*\* or fever with no other symptoms in child*

*\*\* more often in the elderly*

Some people are at higher risk of developing serious illness from COVID-19, namely adults:

- over 65
- with severe obesity
- with type 2 diabetes associated with overweight and/or high blood pressure and/or cardiovascular disease and/or kidney disease
- with severe chronic cardiovascular, pulmonary or renal disease
- with immunodeficiency and/or cancer (under treatment)

## HOW IS THE TEST CONDUCTED?

Your pharmacist will take you to the testing area and put on Personal Protective Equipment (PPE) in order to protect both you and themselves. The pharmacist will use a (long) thin swab that goes deep into your nose. It is important to keep breathing normally. The test can be uncomfortable, but isn't painful! You don't need to wait for the result. Your certificate will be available after max. 4 hours.

## IS A RAPID ANTIGEN TEST SUFFICIENT FOR MY DESTINATION?

Please check the requirements for your travel destination or the event you want to attend before coming for the test.

If you need a PCR test, you should book an appointment at a test centre (or doctor).

Please note that the validity period may also vary depending on your travel destination.

You can always find the latest information at:

<https://diplomatie.belgium.be/en>  
<https://reopen.europa.eu/>.

